



Visual Voicemail now available for Orange customers with Android smartphone

As from today, Orange Belgium offers Visual Voicemail for its customers with an Android device, a service that allows voicemail management directly on their smartphone. In 2011 Orange was the first to offer this service for iPhone, today Orange Belgium becomes the 5th operator in the world to make this handy service available for its customers.

Orange Belgium launched Visual Voicemail for Android and iPhone on its postpaid customer database, but prepaid customers with a Tempo Giga and Tempo Touch card can also install this service.

Visual Voicemail is a service that allows voicemail message management directly on the smartphone. Voicemails appear as an audio recording, making it easy to listen to, go back, pause, fast forward and send it to others. All voicemails appear in a list where a customer can easily manage them. He sees who called him, when and how long the voice message is. He can of course call back the person who left the message, but also reply by mail or SMS. The service is entirely free at Orange and can be used within the EU (it uses mobile data, free of charge at Orange). The messages remain accessible even without network access.

Today over 450.000 Orange customers with an iPhone use Visual Voicemail thanks to Orange. From now on Android users will also have access to this handy service.

Cristina Zanchi, Chief Consumer Officer, reacts: "We see that our customers drop approximately 10 million voice messages each month and those messages have an average duration of 16.4 seconds. At Orange, we want to make life simple for our customers so we provided them with this handy service to easily manage their messages, not only for the ones using an iPhone but also for the growing number of Android users. Hundreds of Orange Android customers are enjoying Visual Voicemail since November now and we expect many more to follow once their smartphone has the newest software update and they discover how well it works."

The following Android phones will be able to embrace this service: Pixel/Nexus (Google) phones with Android 8.1, Android One devices, Nokia smartphones, BQ phones, the Essential PH-1... and more Android devices will become compatible in the future.

Customers who don't have Visual Voicemail yet can easily activate the service from the My Orange application as the customer's device is compatible (as from iOS 7.0 and Android 8.1).

More info at www.orange.be/vm

About Orange Belgium

Orange Belgium is one of the leading telecommunication operators on the Belgian market, with over 3 million customers, and in Luxembourg through its subsidiary Orange Communications Luxembourg.

As a convergent actor, we provide mobile telecommunication services, internet and TV to private clients, as well as innovative mobile and fixed line services to businesses. Our high-performance mobile network supports 2G, 3G, 4G and 4G+ technology and is the subject of ongoing investments.

Orange Belgium is a subsidiary of the Orange Group, one of the leading European and African operators for mobile telephony and internet access, as well as one of the world leaders for telecommunication services to enterprises.

Orange Belgium is listed on the Brussels Stock Exchange (OBEL).

More information on: corporate.orange.be, www.orange.be or follow us on Twitter : [@pressOrangeBe](https://twitter.com/pressOrangeBe).

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